



STATE OF MISSOURI  
OFFICE OF ADMINISTRATION  
DIVISION OF PURCHASING AND MATERIALS MANAGEMENT

## NOTIFICATION OF STATEWIDE CONTRACT

Date: January 3, 2012

**CONTRACT TITLE: WIRELESS PAGING SERVICES**

**CURRENT CONTRACT PERIOD: May 1, 2011 through April 30, 2012**

**BUYER INFORMATION:** John Stobbart  
(573) 751-3796  
John.stobbart@oa.mo.gov

RENEWAL INFORMATION	Original Contract Period	Potential Final Expiration
	May 1, 2007 through April 30, 2008	April 30, 2012

ALL PURCHASES MADE UNDER THIS CONTRACT MUST BE FOR **PUBLIC USE ONLY**.  
PURCHASES FOR PERSONAL USE BY PUBLIC EMPLOYEES OR OFFICIALS ARE PROHIBITED.

***THE USE OF THIS CONTRACT IS NOT MANDATORY.***

*This contract has been established for the convenience of state agencies. Local Purchase Authority may be used to purchase supplies/services included in this contract from an alternative source at the discretion of the agency.*

*~ Instructions for use of the contract, specifications, requirements, and pricing are attached ~.*

CONTRACT NUMBER	VENDOR NUMBER	VENDOR INFORMATION	MBE/WBE	COOP PROCUREMENT
C207038001	9111991040 2	USA Mobility Wireless, Inc. 6850 Versar Place, Suite 420 Springfield, VA 22151  <b>Contact Person:</b> <b>Lyndel Pleasant</b> Account Executive  <b>Phone: (708) 829-7548</b> <b>Fax: (866) 381-9967</b> <b>E-mail: lyndel.pleasant@usamobility.com</b>	N/N	YES

## STATEWIDE CONTRACT HISTORY

The following summarizes actions related to this Notification of Statewide Contract since its initial issuance. Any and all revisions have been incorporated into the attached document.

Contract Period	Issue Date	Summary of Changes
05/01/11-04/30/12	01/03/12	<b>PLEASE NOTE:</b> Due to the significant decline in paging services usage, this contract will not be rebid. The contract will expire on April 30, 2012. Agencies requiring the continuation of paging services may utilize local purchase authority.
05/01/11-04/30/12	12/01/11	Name of contact person has been revised.
05/01/11-04/30/12	05/01/11	Re-issuance of statewide notice upon renewal of contract. All terms, conditions and prices remain the same. The fax number for the contact person has been changed.
05/01/10-04/30/10	08/09/10	<b>WARNING: USA Mobility has stated that due to a change in frequencies, current pagers in some areas of the state will need to be replaced for service to remain operational. The pagers will be replaced at no additional cost. USA Mobility states that they will contact the customers if pager exchange is necessary.</b>  <b>IT IS STRONGLY RECOMMENDED THAT ALL AGENCIES VERIFY THAT THEIR PAGERS REMAIN OPERATIONAL IN ALL AREAS OF THE STATE.</b>
05/01/10-04/30/11	05/01/10	<b>WARNING: Paging service in the Cameron area has apparently been turned off by the contractor. Please advise the buyer immediately if your pagers are not working in this part of the state, or in any other areas.</b> Re-issuance of statewide notice upon renewal of contract. Most pricing remains the same. See attached pricing. See revisions to items 028, 044, 045, 049, and addition of 050, 051, and 052. Please advise buyer of any unresolved invoicing or other contract issues.
05/01/09-04/30/10	06/01/09	Revision to name of Account Executive and contact information. All prices remain the same, and are shown herein. Do not pay an administrative fee if one appears on your invoice. Suggest that you <u>not</u> contact the toll free number shown on the invoice if you have questions or problems with the invoice. Contact the account executive first, then the buyer, if questions or problems have not been resolved. Upcoming invoices should reflect the correct contract prices, without the administrative fee.
05/01/09-04/30/10	05/01/09	Re-issuance of statewide notice upon renewal of the contract. All terms, conditions, and prices remain the same.
05/01/08-04/30/09	05/01/08	Re-issuance of statewide notice upon renewal of the contract. All terms, conditions, and prices remain the same.
05/01/07 – 04/30/07	11/19/07	Updates page one to reflect the correct company name and vendor number, and that the contract is not mandatory.
05/01/07 – 04/30/08	09/14/07	Name of contact person has been revised.
05/01/07 – 04/30/08	07/18/07	Advises that the contract is considered “Not Mandatory,” rather than “Preferred Use.” Local Purchase Authority may be used to purchase supplies/services included in this contract from an alternative source at the discretion of the agency. Revises telephone and fax number for contact person.
05/01/07 – 04/30/08	07/11/07	Revises contractor name to USA Mobility Wireless, Inc. Vendor number changes to 9111991040 2.
05/01/07 – 04/30/08	05/01/07	Initial issuance of new statewide contract.

## **GENERAL INFORMATION AND REQUIREMENTS**

### **1. Purpose:**

- 1.1 One contract has been established with USA Mobility Wireless, Inc. for the acquisition of wireless paging communications services and devices, on an as needed, if needed basis for agencies located throughout the State of Missouri. The contract coverage area includes (5) five regions, statewide and nationwide for wireless paging services (**See paragraph 5.1.1 to download Missouri Map - By Region**).

- 2. **Contract Periods/Renewals:** The initial contract period is May 1, 2007 through April 30, 2008. The contract includes four (4) additional one-year periods, or any portions thereof.

### **3. General Service and Feature Requirements:**

#### 3.1 Service Requirements:

- 3.1.1 The agency shall have the right to terminate wireless paging service at any time, for the convenience of the agency, without penalty or recourse, by giving written notice to the contractor at least thirty (30) calendar days prior to the effective date of such termination. The contractor shall be entitled to receive just and equitable compensation for services and/or supplies delivered to and accepted by the agency pursuant to the contract prior to the effective date of termination.
- 3.1.2 The contractor shall not disconnect or suspend services without written notification to the state agency.
- 3.1.3 The contractor shall provide wireless paging service twenty-four (24) hours per day, seven (7) days per week.
- 3.1.4 The contractor will provide, to the maximum extent possible, 100% coverage for regional, statewide, and nationwide areas.
- 3.1.5 The contractor shall provide services to state owned pagers equipped with the frequency and signaling format of the contractor.
- 3.1.6 The contractor will provide paging services so that the state agency end-user can receive pages while traveling throughout the state without changing paging equipment.
- 3.1.7 The contractor will provide 1.5 way alphanumeric optional paging services and other paging services for users to select in addition to the basic wireless paging service.
- 3.1.8 All required service plans will include a minimum of 500 messages per month.
- 3.1.9 The contractor will have the capability to transmit Amber Alerts as required.

#### 3.2 Features/Accessories:

- 3.2.1 The contractor has available the following features for users to select in addition to the basic wireless paging service: 1) voicemail, 2) numeric retrieval, 3) internet alpha paging, 4) e-mail alpha paging, 5) group paging, 6) custom greetings, and 7) personal toll free 800 number service, 8) second paging number, 9) news information services, 10) 1.5 Way paging service, 11) message carbon copy, 12) operator dispatch, 13) safety net web based messaging solution, 14) safety net administrator, 15) ability to synchronize with corporate email, and T900 backup and restore kit.

### **4. Equipment Requirements:**

- 4.1 The contractor will provide demo pagers at the request of the agency for product and coverage testing.

- 4.2 All equipment provided shall be included in the service plan rates, shall be new or like new, the most recent version, and in current production. The contractor shall replace, at no charge to the State, all equipment that is lost, stolen or damaged.
- 4.3 The contractor must provide a wireless pager with clip or holster, at no charge, with the activation of a service plan which meets or exceeds each of the following specifications and includes all the components required for operations as described herein:
- 4.3.1 Pager Requirements for One-way Service:
- a. Numeric Paging Equipment:
    - Numeric display with tone alerts;
    - Numeric display with vibrate alert;
    - Low Battery alert;
    - Option to delete individual messages;
    - Message memory slots;
  - b. Alphanumeric Paging Equipment:
    - Alphanumeric display with tone alerts;
    - Alphanumeric display with vibrate alert;
    - Low Battery alert;
    - Option to delete individual messages;
    - Message memory slots;
    - Multiple line display;
- 4.3.2 Pager Requirements for Two-way Service: Alphanumeric Paging Equipment:
- a. Alphanumeric display with tone alerts;
  - b. Alphanumeric display with vibrate alert;
  - c. Low battery alert;
  - d. Option to delete individual messages;
  - e. Message memory slots;
  - f. Multiple line display;
  - g. QWERTY Keyboard.
- 4.3.3 All equipment shall be provided ready to use, fully programmed and able to access wireless paging services in the specified coverage area.

## **5. Regional Paging Service Requirements: (Category One through Five)**

- 5.1 The contractor will provide numeric and alphanumeric one-way paging services in the following regions.
- 5.1.1 The regions are as shown in [Attachment 1](#), and shall be defined as follows for approximate territory coverage:
- a. Region 1 – St. Louis;
  - b. Region 2 – Kansas City;
  - c. Region 3 – Springfield;
  - d. Region 4 – Cape Girardeau;
  - e. Region 5 – Columbia/Jefferson City.
- 5.1.2 The contractor shall include, as a minimum and at no cost, one local prefix for each proposed region or provide an 800 service at no cost.

## **6. Statewide Paging Service Requirements: (Category Six)**

- 6.1 The contractor will provide numeric and alphanumeric one-way and alphanumeric two-way paging service for statewide service.

6.2 The contractor must include, at no charge, a toll free 800-pager number for the Statewide Service Plan.

**7. Nationwide Paging Service Requirements: (Category Seven)**

7.1 The contractor will provide numeric and alphanumeric one-way and alphanumeric two-way paging service for nationwide service.

7.2 The contractor will include, at no charge, a toll free 800-pager number for the Nationwide Service Plan.

**8. Substitutions:**

8.1 The contractor will not substitute any item(s) that has been awarded to the contractor without the prior written approval of the Division of Purchasing and Materials Management.

8.2 The state reserves the right to allow the contractor to substitute any new system offered by the contractor on all unshipped and future orders if the system capabilities are equal to or greater than the contract system and if the prices are equal to or less than the contract system. The Division of Purchasing and Materials Management shall be the final authority as to acceptability.

8.3 In event of manufacturer discontinuation, the contractor shall substitute item(s) with equal or better capabilities for equal or less cost than the discontinued item(s). The contractor shall not substitute any item(s) without the prior written approval of the Division of Purchasing and Materials Management. The Division of Purchasing and Materials Management shall be the final authority as to acceptability of requested substitutions and reserves the right to accept or reject any substitution requests.

**9. Replacement of Damaged Product:**

9.1 The contractor shall be responsible for replacing any item received in damaged condition at no cost to the State of Missouri. This includes all shipping costs for returning non-functional items to the contractor for replacement.

Line Item	C/S Code	Description	Unit Price	Unit/Measure
001	99350	Paging Services St. Louis Region One-way numeric Unlimited pages	\$3.00	Month
002	99350	Paging Services St. Louis Region One-way Alphanumeric Unlimited pages	\$6.00	Month
003	99350	Paging Services Kansas City Region One-way numeric Unlimited pages	\$3.00	Month
004	99350	Paging Services Kansas City Region One-way Alphanumeric Unlimited pages	\$6.00	Month
005	99350	Paging Services Springfield Region One-way numeric Unlimited pages	\$3.00	Month
006	99350	Paging Services Springfield Region One-way Alphanumeric Unlimited pages	\$6.00	Month
007	99350	Paging Services Cape Girardeau Region One-way numeric Unlimited pages	\$3.00	Month
008	99350	Paging Services Cape Girardeau Region One-way Alphanumeric Unlimited pages	\$6.00	Month
009	99350	Paging Services Columbia/Jefferson City Region One-way numeric Unlimited pages	\$3.00	Month
010	99350	Paging Services Columbia/Jefferson City Region One-way Alphanumeric Unlimited pages	\$6.00	Month
011	99350	Paging Services	\$3.50	Month

		Statewide One-way numeric Unlimited Pages		
012	99350	Paging Services Statewide One-way Alphanumeric Unlimited pages	\$6.50	Month
013	99350	Paging Services Statewide Two-way Alphanumeric 500 pages per month 10,000 characters	\$9.75	Month
014	99350	Paging Services Statewide Two-way Alphanumeric 10,000 characters Additional pages over 500 per month	\$0.0010	Each
015	99350	Paging Services Statewide Two-way Alphanumeric 500 pages per month 75,000 characters	\$13.95	Month
016	99350	Paging Services Statewide Two-way Alphanumeric 75,000 characters Additional pages over 500 per month	\$0.0006	Each
017	99350	Paging Services Statewide Two-way Alphanumeric Unlimited pages Unlimited characters	\$18.75	Month
018	99350	Paging Services Statewide Two-way Alphanumeric Timeport P935	\$3.00	Month
019	99350	Paging Services Nationwide One way numeric 500 pages	\$13.95	Month
020	99350	Paging Services Nationwide One way numeric Additional pages over 500 per	\$0.10	Each

month

021	99350	Paging Services Nationwide One way alphanumeric 500 pages	\$16.95	Month
022	99350	Paging Services Nationwide One way alphanumeric Additional pages over 500 per month	\$0.25	Each
023	99350	Paging Services Nationwide Two way alphanumeric 500 pages 10,000 characters	\$9.75	Month
024	99350	Paging Services Nationwide Two way alphanumeric 10,000 characters Pages more than 500 per month	\$0.001	Each
025	99350	Paging Services Nationwide Two way alphanumeric 500 pages 75,000 characters	\$13.95	Month
026	99350	Paging Services Nationwide Two way alphanumeric 75,000 characters Pages more than 500 per month	\$0.0006	Each
027	99350	Paging Services Nationwide Two way alphanumeric Unlimited characters Unlimited pages	\$18.75	Month
028	99350	Paging Services Nationwide Two way alphanumeric Timeport P935 may be substituted with Sun Telcom ST902	\$3.00	Month
029	99350	Paging Services Voicemail 15 messages, 72 hr, 60 sec.	\$2.00	Month
030	99350	Paging Services Voicemail	\$1.00	Month



10 messages, 24 hr, 45 sec.

031	99350	Paging Services Numeric retrieval	\$0.50	Month
032	99350	Paging Services Internet paging	N/C	Month
033	99350	Paging Services E-mail paging	N/C	Month
034	99350	Paging Services Group paging Capcode group call	\$0.50	Month
035	99350	Paging Services Group paging E-group	\$0.50	Month
036	99350	Paging Services Custom greeting	\$0.50	Month
037	99350	Paging Services Personal 800 pager number	\$3.00	Month
038	99350	Paging Services Personal 800 pager number (No charge for statewide, national or areas with no local exchange)	N/C	Month
039	99350	Paging Services Second pager number	\$1.00	Month
040	99350	Paging Services News information services	N/C	Month
041	99350	Paging Services 1.5 way paging service 10,000 characters	\$9.75	Month
042	99350	Paging Services Message carbon copy	\$1.00	Month
043	99350	Paging Services Operator dispatch	\$12.95	Month
044	99350	Paging Services Notify@Once Web based messaging	\$2.00	Month
045	99350	Paging Services Notify@Once Administrator	\$10.00	Month
046	99350	Paging Services	\$2.50	Each

Lanyards

047	99350	Paging Services Leather case	\$5.00	Each
048	99350	Paging Services Synchronize with Corporate Email (Included with two way)	N/C	Each
049	99350	Paging Services T900 backup and restore kit Motorola T900 may be replaced with Unication M90	\$75.00	Each
050	99350	Paging Services Spare Pagers May hold up to 3% of number of active pagers for emergency activation at no cost. Price per pager, per month for spares more than 3%, one-way digital numeric.	\$1.00	Per Pager, Per Month
051	99350	Paging Services Spare Pagers May hold up to 3% of number of active pagers for emergency activation at no cost. Price per pager, per month for spares more than 3%, one-way alphanumeric.	\$2.00	Per Pager, Per Month
052	99350	Paging Services Spare Pagers May hold up to 3% of number of active pagers for emergency activation at no cost. Price per pager, per month for spares more than 3%, two-way alphanumeric.	\$4.00	Per Pager, Per Month